

Freedom of Information Log

Updated 3 December 2024

Date of Request	Our Ref	Summary of Request	Applicant Details	Decision Date	Decision Made
09/10/2024	19/2024	Requester seeking records regarding planned Information and Communication Technology (ICT) procurements for the current financial year, 2024/25	Company	04/10/2024	Granted with certain redactions where it related to commercially sensitive information as provided for in section 36(1) of the FOI Act.
05/08/2024	18/2024	Requester seeking credit card statements and bank account statements for December 2023, January 2024 and June 2024.	Individual	02/09/2024	Granted with certain redactions where it related to commercially sensitive or personal information as provided for in section 36(1) and 36(2) of the FOI Act.
21/08/2024	17/2024	Requester seeking details of prescriptions and medication dispensed for a relative.	Individual	26/08/2024	Advised that PSI does not hold such information.

23/07/2024	16/2024	Requester seeking a copy of a document previously submitted as part of an application for qualification recognition	Individual	24/07/2024	Granted
18/07/2024	15/2024	Requester seeking information published by the PSI relating to guidance provided for pharmacies on the sale of medicines.	Individual	22/07/2024	Handled outside of FOI as it relates to publicly available information.
	14/2024				
20/06/2024	13/2024	Requester seeking records relating to the interaction of PSI with the Joint Committee on Health and Children in relation to recommendation 12 (relating to pricing transparency), between 1 January 2015 to 1 July 2016.	Individual	23/07/2024	Refused (records not found).

27/05/2024	12/2024	Requester seeking copy of response to FOI they had made in past.	Individual	20/06/2024	Dealt with outside of FOI and copy of decision given.
29/05/2024	11/2024	Lorg d'iarratas: An meid airgead a caitheadh ar earraí, ar sheirbhísí, ar bia nó ar eile ó na comhlachtaí seo a leanas: AXA Insurance, Puma, Carrefour, Caltex, Siemens, Hewlett Packard, Chevron, RE/MAX, Texaco, AHAVA, sodastream, McDonalds, Domino's, Burger King, Papa John's, Wix.	Duine Aonair	26/06/2024	Cinneadh a rinneadh chun taifid a dheonú.
01/06/2024	10/2024	Request for personal information.	Individual	06/06/2024	N/A (as it relates to personal request).
15/05/2024	08/2024	Request seeking records showing the total number of inspections carried out annually relating to pricing transparency of prescription medicines, to include records relating to compliance. Discussion took place over the phone to better understand scope of request and FOI responded to on 24 May.	Individual	24/05/2024 (no formal decision, FOI closed on this date)	Requester asked that FOI request be closed.

09/05/2024	07/2024	Request seeking records that relate to online pharmacies supplying prescription medicine in the last five years. Discussion took place over the phone to better understand the scope of the request, following which the requester asked for the FOI to be closed.	Individual	15/05/2024 (no formal decision, FOI closed on this date)	Requester asked that FOI request be closed.
08/05/2024	06/2024	Request seeking records from PSI submitting the Code of Conduct (and any amendments) to the Competition Authority, in line with relevant legislation, for the 2009 and 2019 editions of the Code of Conduct, and documents received back from the Competition Authority in response.	Individual	14/06/2024	Granted
16/02/2024	05/2024	Request seeking the following: 1. The number of retail pharmacies under the regulatory jurisdiction of the PSI.2. The number that have declared they have a Superintendent Pharmacist.3. The number that have declared they have a Supervising Pharmacist.	Individual	29/02/2024	Granted
02/02/2024	03/2024	Request seeking list of registered pharmacies that notified the PSI of closures of their business in 2023 which occurred due to a pharmacist not being available (or any other reason); list of registered pharmacies that did not have a Supervising Pharmacist in place in 2023; and, the number of pharmacies that do not currently have a Supervising Pharmacist registered with PSI.	Individual	16/02/2024	Granted

25/01/2024	02/2024	Request seeking number of registered pharmacies in Ireland, their address and email address.	Company	30/01/2024	Handled outside of FOI as it relates to publicly available information.
18/01/2024	01/2024	Request seeking register of pharmacies providing multidose pouches across Ireland	Company	18/01/2024	Advised that document does not exist (PSI does not hold such a register)
18/11/2023	09/2023	Request regarding the drug known as 'Domperidone' sold under the name 'Motilium', and communications between the PSI and a number of public bodies/state agencies and pharmaceutical companies.	Firm of Solicitors	21/12/2023	Granted in part. Where documents were refused relevant sections of the FOI Act were relied upon.
30/10/2023	08/2023	Request regarding the number of devices deployed by PSI (Desktop PCs, Laptops, Mobile Phones, Printers, Multi-Functional Devices (MFDs), Tablets, Physical Servers, Storage Devices, Networking and Security Infrastructure; whether PSI has plans to procure specific services (Cloud computing, Software as a Service, Platform as a Service, Infrastructure as a Service, Anything as a Service; whether PSI plans to procure specified services (Network, Cloud, Endpoint, Mobile, IoT, Application Security); whether PSI plans to procure services (such as data analytics, AI and	Individual	13/11/2023	Refused on the basis that the record does not exist

21/08/2023	07/2023	Request for information regarding the PSI's current and previous IT Service Management solutions (a.k.a. ITSM) provider, as well as contract renewal date and PSI ICT Manager contact details.	Company	23/08/2023	Handled outside of FOI
17/08/2023	06/2023	Request for the contact details of all registered Retail Pharmacy Businesses in the jurisdiction.	Individual	17/08/2023	Handled outside of FOI.
03/07/2023	04/2023	Request under the FOI Act for the following: Any PSI reports on working conditions for pharmacists. Any PSI reports on the number of non-EU pharmacists being registered. Any PSI reports on Hospital Pharmacy Drug Dispensing and Clinical Services in each of the Public and Private Hospitals in Ireland.	Individual	13/07/2023	Request refused on the basis that the information requested had already been published by the PSI and is available in the public
01/05/2023	03/2023	Request under the FOI Act for details of steps taken by the PSI to implement by the Government's Climate Action Plan 2021, including the dates details were published by the PSI, the dates they were implemented PSI , and the cost arising from this.	Individual	10/05/2023	Request refused on the basis that the PSI currently had no details to share regarding its implementation of the Climate Action Plan.

29/03/2023	02/2023	Request under the FOI Act for a copy of the Register of Pharmacists in a machine-readable format.	Individual	17/04/2023	Granted. Details provided to the requestor on how to download a machine readable copy of the public Register of Pharmacists.
14/02/2023	01/2023(b)	Request under the FOI Act for the name of the company who currently supplies PSI print equipment, the number of devices supplied, the start and end date of the contract, the extension options available and the route to market used, and whether there is a shared agreement with any other organisation(s) and if so, the of name the organisation(s) and the estimated total value of the contract.	Individual	14/02/2023	Handled outside of FOI.
17/01/2023	01/2023(a)	Request under the FOI Act for information regarding a pharmacy operating in Dublin without a pharmacist, and disciplinary action taken by the PSI arising from this.	Individual	09/03/2023	Refused on the basis that the investigation was ongoing.
05/08/2022	10/2022	Personnel documents for the period 01 January 2019 to 31 July 2022.	Individual	N/A	Lack of engagement by requester therefore the request is considered to be withdrawn.

20/06/2022	09/2022	Information in relation to CCTV cameras procured by PSI from 2017 to present.	Individual	18/07/2022	Granted
14/06/2022 and scope agreed on 14/07/2022	08/2022	Meeting minutes, actions, term of reference, and details about membership regarding the expert panel convened by the PSI to assess COVID-19 vaccination training (Pfizer, Moderna, AstraZeneca and Janssen) by the National Immunisation Office and to advise the Registrar on the approval of the training.	Individual	02/08/2022	Granted

04/07/2022	07/2022	All records relating to the changes made to the 2019 edition of the Code of Conduct for pharmacists.	Individual	N/A	Lack of engagement by the requester, therefore the request is considered to be withdrawn.
11/06/2022	06/2022	Request for all records that refer to the following changes in the code of conduct: Removal of the words current and appropriate, nature and value.	Individual	12/07/2022	Refused on the basis the records could not be identified.

30/05/2022	05/2022	Request for a record/spreadsheet/database of the number of inspections carried out by the PSI last year to include the county location, the date of the inspection, and the findings made in each case. - either an (anonymised) copy of all inspections carried out in November or December, or an (anonymised) copy of all inspections in which the most serious findings were made during 2021.	Individual	24/06/2022	Granted
08/03/2022	03/2022	Request for papers regarding the Pharmaceutical Society of Ireland's policy decisions from 1999 till 2000.	Individual	16/03/2022	Refused on the basis that the time frame for the requested documents predates the existence of the Pharmaceutical Society of Ireland as a statutory public body, established in law under the terms of

24/01/2022	02/2022	Documents relating to a job application and job interview.	Individual	08/02/2022	Granted
13/01/2022	01/2022	In respect of a number of named pharmacies, the last date on which a supervising pharmacist was assigned to each pharmacy. In respect of a number of named pharmacies, details of the last dated on which a superintendent pharmacist was assigned to each pharmacy.	Individual	10/02/2022	Granted

26/10/2021	07/2021	<p>A compiled list of the PAI's external suppliers to which the PSI has paid €5,000 or more during 2020, which contains as many of the following variables as possible:</p> <ul style="list-style-type: none"> -The name of the supplier -The supplier's VAT identification number -The total amount paid to the supplier during the year 2020 for purchases of goods and services. The amounts can either be including or excluding VAT. 	Individual	02/12/2021	Refused on the basis that the record does not exist and a lack of engagement by the requester on the scope of the request.
21/08/21	06/2021	A spreadsheet of the current registered Irish Pharmacists in Ireland.	Individual	N/A	Already in the public domain.

15/06/2021	04/2021	Records relating to technologies (including version) the PSI uses for HR, Payroll, L&D, Finance, Procurement, Contact Centre, whether any of these services are outsourced to external companies and the end date of contracts.	Individual	N/A	Request withdrawn
11/3/2021	03/2021	Records related to the 2017/2018 mystery shopper survey in soft copy format by email (excluding records relating to the procurement of the service). Specifically, but not exclusively: 1. Records of how the decision to include the price question in the survey was proposed, debated, accepted and implemented. 2. Completed survey records from 15 named pharmacies. 3. Records related to earlier versions of final questionnaire. 4. Records of feedback to and from pharmacists. 5. Records of action taken from the survey results.	Individual	13/04/2021	Granted
24/02/2021	02/2021	Records on the amount of money the Pharmaceutical Society of Ireland has spent on commercial advertising from January 2020 to date.	Journalist	N/A	Handled outside FOI

19/01/2021	01/2021	Records on all secret shopper / specialist surveyor services processes and records from 1 Jan 2014 that relate to fees, charges, mark-up, prices, receipts or price transparency (excluding records relating to the procurement of the services).	Individual	26/02/2021	Granted
30/12/2020	08/2020	Request for PSI Council meeting minutes.	Journalist	N/A	Already in the public domain.
14/12/2020	07/2020	Records related to pricing transparency in prescriptions included but not exclusively communications with HSE or PCRS.	Individual	14/01/2020	Part-granted
01/11/2020	06/2020	Record related to a PSI disciplinary inquiry	Individual	20/11/2020	Not granted
21/09/2020	05/2020	Records of discussions involving PSI, GPhC and PSNI on continuing mutual recognition of pharmacy qualifications post-Brexit.	Business/Interest Group	19/10/2020	Part-granted
23/06/2020	04/2020	Records about Pricing Transparency, especially but not exclusively the development, implementation of and reaction to the Price Transparency Guidelines. The records should include but not exclusively: <ul style="list-style-type: none"> • Inspector training records showing how Price Transparency Guidelines were implemented. • Inspection reports that documented compliance or non-compliance with Price Transparency Guidelines should also be included. 	Individual	21/07/2020	Granted

07/04/2020	03/2020	Records which indicate how many complaints have been brought to the PSI over the past three years and the nature of these complaints, as well as: <ul style="list-style-type: none"> • Number of these complaints that was dealt with through mediation • Number of these complaints that went to a committee of inquiry 	Individual	N/A	Already in the public domain
02/03/2020	02/2020	Record related to a PSI disciplinary inquiry	Individual	30/03/2020	Refused
28/01/2020	01/2020	Any information which refers to the possible interaction of the medicines Clarithromycin and Atorvastatin.	Individual	24/02/2020	Granted
27/08/2019	04/2019	Re. pharmacies provided by the requester - the last date in which a supervising pharmacist was assigned to the pharmacy and the name of the last acting supervising pharmacist for the pharmacy. Dates for how long two named registered pharmacies were without a nominated supervising pharmacist 2018 / 2019.	Individual	24/09/19	Part-grant
02/08/2019	03/2019	Request for PSI Council meeting minutes.	Journalist	N/A	Already in the public domain
01/04/2019	02/2019	Request for: <ul style="list-style-type: none"> • The Pharmaceutical Society of Ireland (Temporary Absence of Pharmacist from Pharmacy) Rules 2019 submitted by the PSI to the Minister for Health on 08 March 2019, • The submission detailing the PSI's rationale for the drafting of the Rules submitted to the Minister for Health 	Individual	24/04/19	Granted

01/01/2019	01/2019	<ul style="list-style-type: none"> • Details pertaining to the 21 individuals appointed under the various provisions of the Pharmacy Act 2007 to the PSI Council. • The date the Department of Justice and/or Department of Health sanctioned the draft SI, Pharmaceutical Society of Ireland (Temporary Absence of a Pharmacist from a Pharmacy) Rules. • The qualifications, expertise, interests or experience of the 3 members of the Expert Group who submitted the 'Report of the expert group on the appropriateness of the duties that a pharmaceutical assistant may perform during the absence of the pharmacist held on 20th November 2018', as on the PSI website. 	Individual	02/11/2019	Already in the public domain
13/11/2018	08/2018	<ul style="list-style-type: none"> • The number of disciplinary cases taken in 2016, 2017 and 2018 against pharmacists for substance abuse. • The reasons given in each case if available why the pharmacist was struck off. • The number of pharmacists struck off for the above years. 	Journalist	13/11/2018	Already in the public domain
15/11/2018	07/2018	<ul style="list-style-type: none"> • For the years 2010-17, the annual numbers of complaints made/referred to the PSI that related to pharmacists dispensing/supplying of benzodiazepines / Z –drugs, and anti-depressants. • List of cases that were delegated to the Professional Conduct Committee Inquiry and the Health Committee, the complaints alleged in each case; the outcome of the case; and the sanction imposed. Where complaints were upheld, the name of the pharmacist in question. 	Journalist	Not applicable	Request withdrawn by requester
7/11/2018	06/2018	A copy of the floorplan of a pharmacy registered with the PSI.	Individual	Not applicable	Request withdrawn by requester

25/10/2018	05/2018	All records related to discussions between PSI and its regulatory counterparts in the UK about the continuing recognition of UK-trained and registered pharmacists in Ireland.	Individual	23/11/2018	Part-Grant
2/10/2018	04/2018	All information including breakdown of responses pertaining to the PSI's Public Consultation on the draft Pharmaceutical Society of Ireland (Temporary Absence of Pharmacist from Pharmacy) Rules 2018.	Individual	19/10/2018	Refused. Intention to publish the information within 6 weeks of receipt of request
22/8/2018	03/2018	<ul style="list-style-type: none"> • The number of pharmacies that are participating in the Pharmacy Needle Exchange Programme in 2017. • The number of individual clients that availed of the needle exchange services through community-based pharmacies in 2017 and the first half of 2016. • The number of needles/syringes distributed from the Pharmacy Needle Exchange Programme in 2017 and the first half of 2018. 	Individual	23/8/2018	Request transferred to the HSE
16/8/2018	02/2018	All PSI records and documents in relation to the Temporary Absence of a Pharmacist from a Pharmacy Rules and related matters.	Individual	29/11/2018	Refused
27/2/2018	01/2018	All information pertaining to the baseline evaluation of current and former pharmacy technician education carried out in 2014, including what was submitted by the course providers and any subsequent findings/ reports created from the information submitted.	Individual	18/05/2018	Refused
7/12/2017	05/2017	All correspondence within the PSI and with outside bodies and individuals regarding the sale or administering of IgG tests to the public for the purposes of diagnosing food allergy or food intolerance by pharmacists or through pharmacies by other agents.	Journalist	30/1/2018	Part-Grant

06/11/2017	04/2017	Request for personal information.	Individual	11/01/2018	Part-Grant
12/10/2017	03/2017	All correspondence and board meeting minutes related to the sale of 18 Woodside, Shrewsbury Road, Dublin 4.	Journalist	01/12/2017	Part-Grant
23/08/2017	02/2017	A copy of all records between the PSI and NARIC related to the mapping of Irish qualification of Pharmaceutical Assistant including all documentation submitted to NARIC by the PSI and correspondence between PSI and NARIC in relation to same and documentation and correspondence received by PSI from NARIC in relation to the mapping of Irish qualification of Pharmaceutical Assistant. Records requested related to this would include correspondence, notes, memoranda, documents, reports etc.	Individual	11/10/2017	Part-Grant
09/02/2017	01/2017	<ul style="list-style-type: none"> • A list of external legal practitioners (solicitors/law firms and barristers) paid in 2015 for services carried out on behalf of the Pharmaceutical Society of Ireland, including the name of the practitioner, the sum paid and, where possible, a general description of the work carried out. • A list of external legal practitioners (solicitors/law firms and barristers) paid in 2016 for services carried out on behalf of the Pharmaceutical Society of Ireland, including the name of the practitioner, the sum paid and, where possible, a general description of the work carried out. 	Journalist	10/04/2017	Granted
01/11/2016	05/2016	The number of sanctions which were applied to a pharmacist or pharmacy owner where medicine, which required a prescription, was dispensed without a prescription. Where any incident did occur what sanction was applied if any.	Individual	27/11/2016	Handled outside of FOI

06/10/2016	04/2016	<ol style="list-style-type: none"> 1. All records, including written documents, reports, memoranda, file notes, correspondence and emails (and any drafts of the foregoing) relating to: <ol style="list-style-type: none"> a. any consideration given by PSI to the issue of conflicts of interest prior to and during the Tender Process; b. any consideration given by PSI and/or its evaluation team as to whether 'Tenderer A' has any actual or potential conflict of interest in performing the services under the contract, including any disclosures made to PSI by 'Tenderer A' in this regard. 2. All records, including written documents, reports, memoranda, evaluation/scoring methodologies, file notes, correspondence and emails (and any drafts of the foregoing) relating to PSI's evaluation and scoring of: <ol style="list-style-type: none"> a. the 'Tenderer A' tender; b. the 'Tenderer B' tender. 3. All records, including written documents, reports, memoranda, evaluation/scoring methodologies, file notes, correspondence and emails (and any drafts of the foregoing) relating to: <ol style="list-style-type: none"> a. 'Tenderer A's' interview during the Tender Process; b. 'Tenderer B's' interview during the Tender Process. 	Individual on behalf of a company	25/11/2016	Part Grant
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		<p>4. a copy of 'Tenderer A's' tender responses to Award Criteria A-D.</p> <p>5. All correspondence and emails and records of any communications with 'Tenderer A' in the 12 months prior to and during the Tender Process (other than clarifications issued to all tenderers as part of the Tender Process).</p> <p>6. All correspondence and emails with the PSI Council in relation to the Tender Process, 'Tenderer B', spending on public relations and public affairs and any reports given by Ms Lorraine Horgan in such matters.</p>			
30/05/2016	03/2016	<p>The number of complaints and concerns received by the PSI, regarding the behaviour, conduct, practise, health of a pharmacists, or treatment that was received in a pharmacy in Ireland, and the nature of these complaints (from 2014-2016)</p> <p>The number of complaints and concerns received by the complaints officer of the PSI regarding services in Ireland, and the nature of these complaints (from 2014-2016).</p>	Individual	20/06/2016	Handled outside of FOI
11/04/2016	02/2016	A list of all pharmacies in Ireland with the following details: Company/organisation name, full mailing address, full telephone numbers, names of any members of staff that could be contacted at each address.	Individual on behalf of a company	10/05/2016	Already in the public domain
18/03/2016	01/2016	A copy of all submissions received by the PSI in relation to the public consultation on draft PSI (Regulation of Temporary Absence Cover by Pharmaceutical Assistants) Rules 2016.	Individual	18/04/2016	Refused

